

1.1 10 Year Limited Warranty



The Bio-Burner™ BB-500

1.1.1 General

This Limited Warranty is only available to the original owner of this BB-500 unit. It is not transferable. LEI Products warrants this BB-500 unit and its component parts to be free from defects in materials and workmanship, under normal use and service, for the Applicable warranty Periods. At their discretion, LEI Products will repair or replace defective BB-500, or defective component parts, in accordance with the terms of the Limited Warranty, if it fails in normal use and service during the Applicable Warranty Periods. Any replacement components or replacements parts must be LEI authorized and will be warranted only for the unexpired portion of the Unit's Applicable Warranty Periods.

1.1.2 Effective Date

Warranty registration card must be signed and returned to LEI Products within 30 days of purchase to initiate this warranty. *Effective date of warranty is the date of purchase not the date of warranty registration.*

1.1.3 Applicable Warranty Periods

LEI Products warrants the **original owner** of The Bio-Burner™ BB-500 Biomass Boiler/Burner the following:

- A one (1) year warranty on the workmanship of the furnace and all parts manufactured by LEI Products from the consumer date of purchase. All parts including fans, motors, and electric components are guaranteed by their manufacturers. LEI Products has the option, at their sole discretion of repairing or replacing any defective parts.
- A one (1) year warranty for any labor required for any repair or replacement of the furnace or parts from the consumer date of purchase. Location of repairs to be made at LEI Products discretion. Consumer is responsible for any shipping/travel expenses incurred for the repairs.
- A three (3) year warranty for parts of any castable or fiber ceramics from consumer date of purchase.
- A three (3) year warranty for the firebox from the consumer date of purchase.
- A ten (10) year pro-rated warranty coverage for the heat exchanger from consumer date of purchase – parts only. Warranty limited to domestic and light commercial use under normal conditions. Normal conditions are those that are operated in a manner that is consistent with the directions and descriptions in this manual.

- Years one (1) through six (6) – one hundred percent (100%)
- Year seven (7) - eighty percent (80%)
- Year eight (8) – sixty percent (60%)
- Year nine (9) – fifty percent (40%)
- Year ten (10) – twenty percent (20%)
- Year eleven (11) - consumer cost = one hundred percent (100%) = ten percent (10%) cost of new machine

Note: Absolutely no warranty is provided after ten (10) years from consumer date of purchase.

All parts NOT manufactured by LEI Products carry their own manufacturer’s warranty. The owner is responsible for all related costs necessary to replace those parts, unless covered by the applicable manufacturer.

1.1.4 Warranty Exclusions / Conditions for Void

- ❖ Installation and Operation must be according to manual or warranty void
- ❖ Maintenance according to manual or warranty void
- ❖ Use approved biomass fuels only or warranty void
- ❖ Warranty void after applicable warranty period expired
- ❖ Internal corrosion due to water quality not covered under warranty
- ❖ Freezing events not covered under warranty
- ❖ Labor not covered under warranty after one (1) year
- ❖ Travel / shipping expense not covered by warranty
- ❖ Repairs by unauthorized service voids warranty
- ❖ Unauthorized parts installed in BB-500 voids warranty

1.1.5 Claims

- ❖ Contact original point of purchase or manufacturer for instructions on applicable warranty claim procedures

Manufacturer Contact:
 LEI Products
 4100 Nebo Road
 Madisonville, KY 42431
 270.326.2006 - 877.458.6928
 Fax : 270-326-5244

1.1.6 Limits of Liability

Should the product fail, your sole recourse shall be repair or replacement, as described in the preceding paragraphs. We will not be held liable to you or any other party for any damages that result from the failure of this product. Damages excluded include, but are not limited to, the following: lost profits, lost savings, lost data, damage to other equipment, personal harm and incidental or consequential damages arising from the use, or inability to use this product. In no event will LEI Products be liable for more than the amount of your purchase price, not to exceed the current list price of the product, and excluding tax, shipping and handling charges.

LEI Products disclaims any other warranties, express or implied. By installing or using the product, the user accepts all terms described herein.